Residential & Housing Services (R&HS) supports the UC Berkeley campus by supporting residential students through a variety of services. • Through a Residential & Student Service Programs (RSSP) reorganization in 2013, nine units were brought together to make up R&HS. • The metrics reported in this document represent information from three of those units including Residential Programs, the Incentive Awards Program, and Assessment & Operations.

Strategic Priority #1: Student Achievement & Satisfaction

University Village (UVA)

UVA is a 58-acre complex with 974 one, two and three bedroom apartments, and two bedroom townhouses, located 3.5 miles west of the campus. UVA has its own recreational & community center, laundry rooms, and child development center.

In the fall semester

• 3500 Residents lived at UVA
• 112 programs were conducted, 49 of the programs offered were for children and 14 were offered by the Academic Center
• 2398 residents participated in these programs
• 650 of the participants were children
• 21 students are employed at UVA

21 families were served by the Bear Pantry which is a food bank for student families with dependent children and $4,175 was raised to support this effort.

Incentive Awards Program (IAP)

IAP was founded in 1991 and has grown from 12 schools in San Francisco to a program that works with 76 public high schools throughout California. IAP is the University of California’s largest privately funded direct service scholarship, recruitment, and support service program for students who succeeded academically in their high school despite severe personal hardships. IAP provides up to $32,000 in scholarship funds over eight semesters, and student support services to low-income, first-generation college students who have demonstrated leadership potential, high academics, and a commitment to serve others.

The fall 2013 cohort was comprised of 69% female and 31% male students. The breakdown by race/ethnicity was:
- 56% Chicano/Latino
- 29% Asian
- 7% African American
- 3% Filipino
- 3% identify with 2 or more groups
- 2% Caucasian

IAP students engaged in over 1000 service hours in Fall 2013.

In the fall semester

• 59 students were admitted into IAP and 43% of the applicants were admitted to UC Berkeley
• IAP served 260 undergraduates in the fall of 2013

IAP recruitment staff reached out to 2000 students as part of the 2013-14 selection process through presentations, workshops, and one-on-one contacts.
Residential Programs
Residential Programs developed and implemented an intentional learning curriculum for the students. This curriculum includes programs and interactions that support student learning, cultivates relationships, and instills a sense of belonging.

Residence Hall Assembly (RHA)
The Residence Hall Assembly of the University of California, Berkeley is a student-run government body structured around the importance of providing student representation in the decisions that affect them and their community.

RHA provided services and activities for 1550 residential students. Achievements included 25th Anniversary Reception Most Spirited School at the Pacific Association of University and College Residence Halls Regional Conference

150 students served in elected Hall Government positions this fall.

The Resident Assistants engaged in 5539 one-on-one check-ins with their residents.

5673 residents actively created community standards or agreements with their floormates.

Residents utilized the Academic Centers 50,248 times including 1153 students who utilized tutoring services and 435 students who had quality interactions with the academic peer advisor staff.

Employment, Training, and Outreach-including Social Media
- 550 students applied for positions in the Office of Student Development and 100 students were hired. 75 hours of training was provided to student staff in the fall.
- Approximately 600 students engaged with the My Home at Cal Facebook page, and on average, 350 students joined the official unit area facebook groups
Strategic Priority #3: Common Good

The subject matter expertise of the R&HS staff was apparent by the number of presentations given at the campus and regional level as well as through the many divisional, campus, and regional committees on which they served.

- Staff served on 41 committees across campus, the region, and the nation. We share our knowledge and experience through committee work and also through formal presentations. In the fall 17 staff presented to groups outside the department. Some notable presentation titles were:
  - MEP Workshop: Looking in / Looking out: Exploring Workplace Diversity at UC Berkeley
  - Title IX
  - Bravery and Compassion in Dialogues Around Social Justice - University of Vermont
  - Students in Distress - GSI training
  - Options for Being an Active Bystander

Staff served on 41 distinct RSSP, divisional, campus, regional, and national committees.

Staff conducted 17 presentations and training sessions at the campus, regional, and national level.

Strategic Priority #4: Ensuring Organizational Health and Positive Culture

Staff recognition is an essential part of the RHS culture. We value informal peer-to-peer recognition, as well as support formal recognition programs. 13 staff received formal recognition from within and outside the Department. The range of awards included Spot & Achievement, Spotlight PACURH, and several “Of the Month” awards.
Staff Commitment to Our Communities
In the fall R&HS staff volunteered for 52 distinct organizations outside of their job responsibilities. Some of those organizations included:
- Habitat for Humanity
- Lawrence Hall of Science
- The Bear Pantry at UVA
- Haas Institute for a Fair and Inclusive Society
- Cal Independent Scholars Network (CISN)
- San Francisco Public Hospital
- YMCA
- Stiles Hall Mentorship Program

Safety & Security
- The Residential Security Sergeant, a UCPD sergeant assigned to work full-time with the residential communities, provided 68 consultations to staff.
- 34 presentations were given for students and professional staff.
- The Security Staff and Community Service Officers (CSOs) conducted 8377 security checks and walk-throughs.
- A total of 4275 CSO escorts were provided to students.

Counseling and Psychological Services (CPS)
- 23.4% of Cal students who met with a counselor at CPS identified themselves as residence hall students.
- 91 consultations were held with staff members (senior administrators, resident directors, and resident assistants) regarding students.
- 174 Residence hall students participated in the Interactive Screening Process and 24 of them made in-person intake appointments.

Interactive Screening Process
UC Berkeley, in partnership with the American Foundation for Suicide Prevention (AFSP), offers an anonymous online depression screening program in an effort to reach our most vulnerable students. Through this program, students are personally invited to complete a web-based stress and depression questionnaire and connect anonymously with a campus psychologist to discuss their results.

Additional Programs and Services

Alcohol.Edu
Alcohol.Edu is an online alcohol educational program offered to all incoming freshman and transfer students. The goal is to reduce the dangerous alcohol use by college students, as well as alcohol-related harms, such as blackouts, drunk driving, and sexual assaults.

6939 students were notified about participating in Alcohol.Edu in the fall 2013 semester.

6315 students completed part one of Alcohol.Edu with an 80% or higher passing grade resulting in a 91% completion rate.

4780 students completed part two of Alcohol.Edu resulting in a 69% completion rate. The findings in part two provided more insight and data on the student experience with alcohol.

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